

Housing Advice on Hand

Do you know someone who needs housing advice?



Contact the local council Housing Options Service.

Each council in Worcestershire offers a **housing options service** which provides specialist housing advice. The service is **accessible to anyone requiring housing advice, experiencing homelessness or threatened with homelessness**, including private rented tenants, housing association tenants, first time buyers, council tenants and owner occupiers.

The range of housing options available will depend upon the situation. The housing options service will be able to provide individually tailored advice.



Housing advice should be sought at the earliest opportunity to prevent homelessness.



Find out where there is a local connection, e.g live in the area, work in the area or have immediate family in the area and then contact the appropriate team.



If you are unsure about local connection, contact the team you think is the most appropriate from the list overleaf.



Where to find more information?

Bromsgrove

www.bromsgrovehomeoptions.org.uk

Bromsgrove District Housing Trust,
Buntsford Court, Buntsford Gate,
Stoke Heath, Bromsgrove,
B60 3DJ

Freephone: 0800 0850160

Telephone: 01527 557557

Emergency Homeless Out of Hours:
0800 030 4254
info@bdht.co.uk

Malvern

www.festivalhousing.org/
[Find-a-Home.asp](#)

Fortis Living, Housing Options Team,
Festival House, Grovewood Road,
Malvern, Worcestershire,
WR14 1GD

Telephone: 01684 579579

Emergency Homeless Out of Hours:
07918 161007

Redditch

www.redditchbc.gov.uk/housing

Housing Options Team, Town Hall,
Walter Stranz Square, Redditch, B98 8AH

Telephone: 01527 534069

Fax: 01527 65216

Minicom: 01527 595528

Emergency out of hours: 01527 67666

Email: contact.centre@redditchbc.gov.uk

Worcester

www.worcester.gov.uk/

homeless-or-at-risk-of-homelessness
Housing Advice Team, The Guildhall,
High Street, Worcester, WR1 2EY

Telephone: 01905 722589

Fax: 01905 722211

Emergency out of hours: 08450 568035

Email: housing@worcester.gov.uk

Wychavon

www.wychavon.gov.uk/
[housing/homelessness](#)

Civic Centre, Queen Elizabeth Drive,
Pershore, Worcs, WR10 1PT

Telephone: 01386 565020

Fax: 01386 561092

Emergency out of hours: 08450 568035

Email: housing.needs@wychavon.gov.uk

www.wychavon.gov.uk

Wyre Forest

www.wfch.co.uk

Wyre Forest Customer Service Centre,
Kidderminster Town Hall, Vicar Street,
Kidderminster, DY10 1DB
Telephone: 01562 732928

Wyre Forest Community Housing
Housing Needs, Community House,
Kidderminster, DY11 7QE

Telephone: 0800 1695454

or 0300 003299

Fax: 01562 733005

Email: allocations@communityhg.com

Website: www.communityhg.com

Out of hours contact: 01562 850053