

Young Solutions Training Cancellation Policy

Young Solutions are pleased to be able to offer training courses at a subsidised rate so that as many people can access them as possible and many of our courses are over-subscribed. In order to allow others to benefit, please let us know as soon as possible if you are unable to attend for any reason.

To help recoup unnecessary losses and continue to offer low rates we have introduced a cancellation policy. Please be aware when booking training:

- We require 10 working days' notice to cancel your booking. If 10 working days' notice is given we will reimburse the amount you have paid.
- If less than 10 working days' notice is given, there will be no reimbursement.
- Non-attendance of a confirmed place will incur the full Non-Members fee for the course.

Please do not hesitate to contact us if you have any queries about this.

Payment

Invoices for training will be raised with the applicant's organisation prior to the course taking place and must be paid in full. Reimbursements will only be made providing the above cancellation policy has been adhered to.